

11-7 Housekeeping, Laundry, and Maintenance Services

(a)

Housekeeping and Maintenance Services. Sufficient numbers of adequately trained housekeeping and maintenance personnel shall be available to maintain the interior and exterior of the facility in a safe, clean, orderly and attractive manner.

(i) Personnel shall follow approved practices and procedures and use approved products. (ii) The facility shall be free from offensive odors, accumulations of dirt, rubbish, and dust. (iii) Janitor closets shall be kept locked. (iv) Floors shall be cleaned regularly by approved methods. (A) Polishes on floors shall provide a nonslip finish; throw or scatter rugs shall be prohibited, unless they have been tested by the facility and found to be non-skid, and are safe for resident use. (B) Household straw brooms shall be used only at entrances and exits of the building. (C) Cleaning procedures shall include frequent water changes and the use of an approved chemical disinfectant for medical facilities. (v) Deodorizers or aerosol air fresheners shall not be used except in extraordinary circumstances. Routine usage of these items shall be prohibited to cover up poor cleaning practices. (vi) The grounds shall be kept free from refuse and litter. Areas around buildings, sidewalks, gardens and patios shall be kept clear of dense undergrowth.

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The grounds shall be kept free from refuse and litter. Areas around buildings, sidewalks, gardens and patios shall be kept clear of dense undergrowth.

(b)

Linens. The facility shall have available at all times, a quantity of linens essential for the proper care and comfort of residents. (i) Clean linens and clothing shall be stored in clean, dry, dust-free areas. (ii) Soiled linens shall be stored in separate well-ventilated areas, and shall not be permitted to accumulate in the facility. Soiled linens and clothing shall be stored separately from non-soiled articles in suitable bags or containers. (iii) Soiled linens shall not be sorted, laundered, rinsed, or stored in bathrooms, resident rooms, kitchens, food storage areas or general storage areas. (iv) If linens are commercially laundered, approved methods shall be used by such laundry. Approved methods shall include controlled temperatures, rinse cycles, souring processes, ironing, and protection of the processed linens. Proof of this compliance shall be provided upon request by the Licensing Division. (A) All linens shall be totally laundered in accordance with the recommendations of the National Institute of Laundering. (Permanent press linens shall be subjected to all requirements as listed in (iv). (v) Resident clothing shall not be laundered with the facility's linen.

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